We are making it simpler to apply for income support!

N.B. Important information for everyone who applies for income support.

Applications without supporting documents
As of 11 January 2017, the Municipality of Uppsala will be working in a different way. You who are applying for financial support will not submit anything apart from the application form. We would prefer you to do this via the Internet on our website at www.uppsala.se (you can follow the links to the application form). If you have reasons for continuing to submit your application on paper, then this is also possible. Please note though that we have a new form for paper applications and that this must be fully completed, otherwise your application to receive financial support risks being rejected.

The Municipality of Uppsala is introducing electronic applications
As of 11 January 2017, you will easily be able to make your application directly from your computer or mobile phone, and follow your case from application to decision. The Municipality of Uppsala is introducing electronic applications.

This is how it is done:

1. Visit www.uppsala.se (follow the links to the application form)
2. Log in with your electronic identification
3. Enter your details
4. Sign using your electronic identification
5. Done!

You do not need to attach any documents to your application, but be careful to save the supporting material. Spot checks will be made and in the event of such a check, you will need to be able to verify the information that you submitted in your application. Both you and your husband/wife/partner/common-law partner need electronic identification when applying for financial support together.

Identification by the e-legitimation or BankID services
In order to be able to make your application, you need to have electronic identification, either by means of the e-legitimation identification service or by means of the BankID identification service. Listed below are the providers of the e-legitimation and BankID services.

Providers of the e-legitimation service

- Danske Bank
- Handelsbanken
Electronic identification for you who are not an Internet bank customer

You can apply to the Swedish Tax Agency (Skatteverket) for an ID card if you have registered your address with the agency. The ID card issued by the Swedish Tax Agency contains an electronic identification from Telia, which you can use via a card reader for a computer.

Your details

Complete the application form on our website at www.uppsala.se. Make sure to fill in every field and please remember that you are responsible for ensuring that the information is accurate and truthful.

Documents

You do not need to attach any documents to your electronic application. In this context, the term documents can refer to, for example, bank statements, invoices, receipts, etc. Your
administrator may though, if necessary, request documents from you. In these cases, you will be contacted by your administrator. Therefore, please make sure that you save for at least 3 months any documents that could support the information that you provide.

Spot checks

The agency carries out random spot checks. In the event of a spot check, you must be able to present documents concerning your finances. You must be able to verify the information that you have provided and be able to show that you do not have any undeclared assets. If a spot check is to be conducted, we will contact you and inform you of the documents that you must submit to the agency.

If you have any questions

Visit www.uppsala.se

Contact us at 018 727 62 00, and provide your customer number.

You are welcome to visit our reception at Salagatan 18 C.